



Office Use Only

ISP Mgr: LS _____ Optigold:

CO: _____ / _____ ISP Mgr:

Start Date: _____

1 Provide New Member Details please use the address listed on your current telephone or utility bill

Company: _____ Contact: _____

Address: _____

City/Town: _____ Province: _____ Postal Code: _____

Home: () _____ Fax: () _____

Work: () _____ e-Mail: _____

2 ADSL Service Details

ADSL Line Number* () _____ - _____

Carrier: Telus Sprint AT&T or Other: _____

ADSL Installation Address: Same as above or: Service Address: _____

***** This is the phone number of the line you wish to upgrade to ADSL. The telephone line must be a standard TELUS or SPRINT business line. Incompatible services include: Centrex lines, digital lines or configured overlines. The phone number provided must NOT have a current ADSL service attached to it. If you currently have ADSL service with another provider, please indicate the date that the service will end:

3 User Name & Password

If you would like more email addresses set up, please attach the details on a separate sheet of paper. If you would prefer not to use the email addresses included with your account, please provide us with an email address we can use for contact purposes.

Primary or Contact Email Address: _____ Password: _____

! Note: Your password must be at least 6 characters long and must include at least two of the following: lowercase letters, uppercase letters, numbers or punctuation.

4 Choose Account Option(s) Note: All accounts include: Free modem rental, 2 free line filters, spam filtering, e-mail anti-virus and technical support.

Silver	<input type="checkbox"/> \$64.95 (month to month)	<input type="checkbox"/> 3.0 Mbps / 1.0 Mbps, 100 GB data transfer.	ADSL Line Filters (Please indicate total number required): Each device that shares a line with the ADSL (i.e., phones, fax, answering machine, etc.) requires a filter to prevent interference with normal operation. 2 filters are provided with your modem. Additional filters are \$9.50 each.	<input type="checkbox"/>
	<input type="checkbox"/> \$54.95 (1 year contract)	<input type="checkbox"/> 5 email addresses		
	<input type="checkbox"/> \$49.95 (2 year contract)	<input type="checkbox"/> 1 public static IP addresses		
Gold	<input type="checkbox"/> \$84.95 (month to month)	<input type="checkbox"/> 3.0 Mbps / 1.0 Mbps*, 150 GB data transfer.	POTS Splitter Installation: If there is a monitored alarm on the same phone line as your ADSL service you will need a splitter installed at a cost of \$55 plus \$50 for installation.	<input type="checkbox"/>
	<input type="checkbox"/> \$79.95 (1 year contract)	<input type="checkbox"/> 10 email addresses		
	<input type="checkbox"/> \$74.95 (2 year contract)	<input type="checkbox"/> 5 public static IP addresses		
Platinum	<input type="checkbox"/> \$154.95 (month to month)	<input type="checkbox"/> 6.0 Mbps / 1 Mbps*, 200 GB data transfer.	Lightspeed On-site Installation: You may have a Lightspeed technician install your ADSL modem and configure your existing network or PC(s) for your new Internet connection.	<input type="checkbox"/>
	<input type="checkbox"/> \$149.95 (1 year contract)	<input type="checkbox"/> 20 email addresses		
	<input type="checkbox"/> \$145.95 (2 year contract)	<input type="checkbox"/> 5 public static IP addresses		
* Maximum Line speed is dependent on local line conditions		<input type="checkbox"/> 40 hours v.90 dialup access	Modem Shipment Options:	<input type="checkbox"/> Pickup at Lightspeed - <input type="checkbox"/> Courier Modem - \$10.00 shipping fee. (Costs may be higher outside the Greater Vancouver area.)
<input type="checkbox"/> NAKED ADSL - Free yourself from the phone company. Highspeed Internet no cords attached.		<input type="checkbox"/> \$100 setup fee (waived for self-install)		
<input type="checkbox"/> No phone required, for all of BC & Alberta. Starting at \$10.00 a month, depending on your location, and a \$25.00 set-up fee, get ADSL without a phone.				
			Lightspeed Mobile Network Support: Lightspeed network technicians can address any of your network, intranet, internet and individual computer configuration and set-up. Service Rate \$100.00 per hour.	

5 Choose Your Payment Plan, Provide Your Payment Details

! PLEASE NOTE: For your convenience, we offer monthly preauthorized payment from your credit card or bank account. We also accept payment by cash, cheque, or online/tele-banking.

CREDIT CARD - Please enter details
 By signing, you agree that Internet Lightspeed may bill your account for any charges you accrue as a result of your use of Internet Lightspeed's services. You also agree to pay the card issuer any such amounts, as detailed in your agreement with them.
 Signature: _____ Date: _____

DIRECT DEBIT
 Please note that your signature constitutes sufficient authority for Lightspeed to automatically debit your account for any charges you accrue as a result of your use of Internet Lightspeed's services.
 Transit # _____ Bank # _____ Account # _____
 Please attach a void cheque, or fill out the above information, using the sample provided to the right as a guide.

Signature: _____ Date: _____

Your Name _____ 097
 1342 Main Street

Pay to _____ /100

12345 004 12486781
 Transit# Bank# Account#

6 Commercial ADSL Service Agreement - PLEASE READ CAREFULLY & APPROVE

I understand:

- the ADSL plan, contract and hardware option I have selected,
- although Lightspeed will do everything in its power to ensure my continued service, there are no guaranteed service levels and that critical systems should have redundant connections,
- the prices quoted are for self-installation with phone support and do not include applicable taxes, government mandated fees, or the \$4.95 system access fee.
- Lightspeed's support services are limited to my ADSL connection and do not extend to networks or other attached devices. Lightspeed's on-site service is available at extra cost
- Cancellations and changes to my plan must be advised to Lightspeed in writing prior to the end of any billing period (calendar month) and will become effective as of the 1st day of the following month,
- A minimum of 5 working days is required for service connection to be completed (unless otherwise notified) and that connection time also depends on port availability and other factors beyond Lightspeed's control,
- All services provided by Lightspeed must be paid in advance and prices do not include applicable taxes and mandated system access fees. A late payment charge applies if my account is not paid by the due date indicated on the invoice. This charge will apply to the unpaid portion of the account and is based on a monthly compounded rate of 1.5%. If my account is in arrears, it may be disconnected at the discretion of Lightspeed and a reconnection fee of \$25.00 may apply.
- Account Cancellation: I may cancel my service agreement at the end of my contract period by providing Lightspeed with 30 days written notice. If I cancel my service before the end of the contract period I agree to pay Lightspeed a cancellation fee equal to 50% of my average monthly usage, where usage is applicable, plus 50% of the monthly recurring charges for each of the charges specified in the service agreement for each month remaining in the contract period.
- Data Transfer Limits: I understand and acknowledge the data transfer limit on my account and agree to pay for any data transferred on my account beyond the limit at a rate of \$20.00 per gigabyte. I further understand that this limit includes any data transferred to or from any computer on my account. Any activity originating from a machine using my account, whether known or unknown, is solely my responsibility. I also understand that anti-virus software combined with a firewall, although not mandatory, is highly recommended to protect my system while using Lightspeed's ADSL service.
- My Personal Data: I hereby authorize Lightspeed, its employees, agents or assigns to collect and use personal information regarding myself and my credit history, from other firms and corporations, credit bureaus and other parties to administer my credit

COMPANY CODE
CGC 1194

Printed Name: _____ Signature: _____ Date: _____

Form: ADSL_BusApp V4.5 Salesperson: _____